

EKA
CO-DESIGNING
HEALTHCARE
22–26 April

EKA
CO-DESIGNING
HEALTHCARE
22–26 April

Monday, 22 April

- 15.30 **Opening words.** Terje Peetso, Member of the Board, North-Estonia Medical Centre
- 15.40 **Introduction to the 5-day Design Sprint** Maarja Mõtus, Department of Product Design, EKA. Ruth-Helene Melioranski, Design and Technology Futures, EKA/TalTech. Ionel Lehari, Design and Technology Futures, EKA/TalTech
- 15.50 **Briefing**
- 16.30 **Discussion**

Tuesday, 23 April

- 09.00 **Site visits**
- 10.45 **Ideation with PERH stakeholders, storyboarding**
- 12.15 **Lunch**
- 13.15 **Idea Presentation.** Feedback from PERH mentors, including Eveli Kärner and Argo Kikas, IT Department. Hede-Kerstin Luik, Department of Press and Communications. Raul Ratasep, Quality Assurance Department. Annely Karjama, Customer Relations Department. Valdo Toome, Department of Anesthesiology. Daniel Kotsjuba, Government Office of Estonia. Kitty Kubo, Estonian Health Insurance Fund
- 15.00 **Ideation, rough prototyping.** Deciding on the concept with PERH stakeholders

Wednesday, 24 April

- 9.00 **Preparing for prototyping and testing**
- 10.45 **Building medium-fidelity prototypes,** developing the service flow
- 12.15 **Lunch**
- 13.15 **Validation with PERH stakeholders**
- 15.00 **Medium-fidelity prototyping.** Setting up the test environment

Thursday, 25 April

- 9.00 **Testing and developing medium-fidelity prototypes** by bodystorming with PERH stakeholders.
- 12.15 **Lunch**
- 13.15 **Reflection on prototype testing**
- 15.00 **Final prototype testing and developing** Preparing for final presentations

Friday, 26 April

- 9.00 **Preparing for final presentations,** including demos
- 10.45 **Final presentations**
- 12.15 **Reflection.** Wrap-up

Lavazza coffee and filtered water will be provided to all participants throughout the 5-day Design Sprint.

Monday, 22 April

- 15.30 **Opening words.** Terje Peetso, Member of the Board, North-Estonia Medical Centre
- 15.40 **Introduction to the 5-day Design Sprint** Maarja Mõtus, Department of Product Design, EKA. Ruth-Helene Melioranski, Design and Technology Futures, EKA/TalTech. Ionel Lehari, Design and Technology Futures, EKA/TalTech
- 15.50 **Briefing**
- 16.30 **Discussion**

Tuesday, 23 April

- 09.00 **Site visits**
- 10.45 **Ideation with PERH stakeholders, storyboarding**
- 12.15 **Lunch**
- 13.15 **Idea Presentation.** Feedback from PERH mentors, including Eveli Kärner and Argo Kikas, IT Department. Hede-Kerstin Luik, Department of Press and Communications. Raul Ratasep, Quality Assurance Department. Annely Karjama, Customer Relations Department. Valdo Toome, Department of Anesthesiology. Daniel Kotsjuba, Government Office of Estonia. Kitty Kubo, Estonian Health Insurance Fund
- 15.00 **Ideation, rough prototyping.** Deciding on the concept with PERH stakeholders

Wednesday, 24 April

- 9.00 **Preparing for prototyping and testing**
- 10.45 **Building medium-fidelity prototypes,** developing the service flow
- 12.15 **Lunch**
- 13.15 **Validation with PERH stakeholders**
- 15.00 **Medium-fidelity prototyping.** Setting up the test environment

Thursday, 25 April

- 9.00 **Testing and developing medium-fidelity prototypes** by bodystorming with PERH stakeholders.
- 12.15 **Lunch**
- 13.15 **Reflection on prototype testing**
- 15.00 **Final prototype testing and developing** Preparing for final presentations

Friday, 26 April

- 9.00 **Preparing for final presentations,** including demos
- 10.45 **Final presentations**
- 12.15 **Reflection.** Wrap-up

Lavazza coffee and filtered water will be provided to all participants throughout the 5-day Design Sprint.

Co-Designing Healthcare, a 2-year joint initiative of Estonian, Finnish, and Swedish higher education and healthcare institutions, will help identify and co-design solutions to hospitals' challenges.

Coordinated by the Department of Product Design, Estonian Academy of Arts, Co-Designing Healthcare project partners include Estonian Connected Health Cluster, Government Office of Estonia, and North Estonia Medical Centre; University of Lapland, and Lapland Central Hospital; University of Gothenburg, Academy of Design and Crafts, Department of Clinical Trials and Entrepreneurship at the Institute



Co-Designing Healthcare, a 2-year joint initiative of Estonian, Finnish, and Swedish higher education and healthcare institutions, will help identify and co-design solutions to hospitals' challenges.

Coordinated by the Department of Product Design, Estonian Academy of Arts, Co-Designing Healthcare project partners include Estonian Connected Health Cluster, Government Office of Estonia, and North Estonia Medical Centre; University of Lapland, and Lapland Central Hospital; University of Gothenburg, Academy of Design and Crafts, Department of Clinical Trials and Entrepreneurship at the Institute

